

Leisure Centre Car Park Refund Tickets

If you are either playing or spectating at an Indoor Bowls Match, a 'Refund Ticket' can be obtained from the ticket machine that entitles you to a £1.00 off your match fee.

A two-hour ticket needs to be purchased BUT REMEMBER TO PRESS THE YELLOW BUTTON FIRST OR YOU WON'T GET TWO TICKETS, i.e. one to display in your car and one, marked 'REFUND', to hand over to you team captain.

Despite the straightforward procedure above – some people do encounter problems!!

If you forget to press the yellow button and you only get one ticket then that must be displayed in your car! Inform the Reception staff of your mistake, return to your car **after the match**, get the printed dashboard ticket, drive round to Reception, pop into Reception with your ticket and they will refund you £1.00

If, for some reason or another, a player inadvertently receives a 'Refund' labelled tickets with no date and time stamp on it then these tickets are not accepted at Reception. If you get a blank refund ticket then, **after the match**, you should initially inform Reception of the problem then get the printed dashboard ticket, drive round to Reception, pop in to Reception with your ticket and they will refund you £1.00 i.e. **don't give a 'blank' Refund ticket to the captain after the match** as they finish up having to resolve the issue – and it's not even their ticket and they invariably finish up out of pocket by £1 or even more!!!!

The car park is neither owned nor the responsibility of the Leisure Centre and only you can resolve any issues that may arise – its nothing to do with the Leisure Centre or its staff!